

TRICARE CLAIMS PROCESSING / REBILL

The provider needs to send the claim to Tricare, make sure the SSN, is on the claim so it can be processed correctly. Please keep in mind that eligibility is established once a request has been submitted and proper documentation provided, resulting in a delay of authorization of coverage for most soldiers.

The provider can also manually enter the member's information.

Name
Sponsor ID/SSN
Address
Phone Number

If the providers are having problems and they are unable to submit electronically they need send claims to TRICARE via fax or mail using a **CMS1500 form** or a **UB04 form**

Fax to: (877) 489-0007

Mail to:
TRICARE East Claims
Claims Department P.O. Box 202146
Florence, SC. 29502-2146

Want to know more about status of your MMSO/LOD care authorizations? Want to know the latest status of your claims? Did you know this information is readily available to you? YES, it is!

FOR THE SOLDIER

Register for the Humana beneficiary self-service portal at:
<https://infocenter.humana-military.com/beneficiary/service/Registration/Registration>

Once you are registered, you can access your self-service account at:
<https://infocenter.humana-military.com/beneficiary/service/Account/Login>

If you have questions or need further information about this portal please call Humana in the East Region at **1-800-444-5445**.